



AYR

User Manual

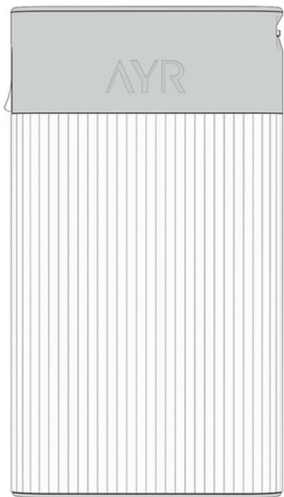
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vapeayr.com

Email: support@ayrlabs.com

Your starter kit includes



Case



Tip



Vaporiser

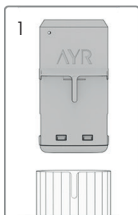


Dock

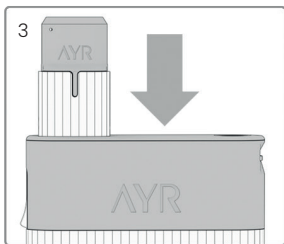


Charge cable

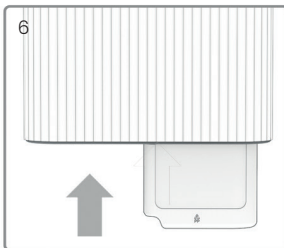
Setting up your device



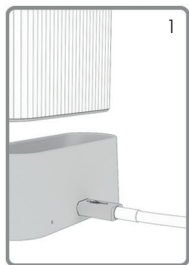
1. Click the tip into the vaporiser, then insert the vaporiser into the case.



2. Remove the child proof cap from the bottle and insert it into the bottom of the case.



Setting up your device

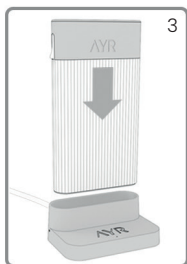


3. Plug the charging cable into a USB charger, then connect to the dock.



4. Insert the case and vaporiser into the dock, they will now both charge. **Ensure the highlighted charger connector lines up with the slot in the case (image 3).** The case will automatically fill the vaporiser with E-liquid if it is in a vertical position.

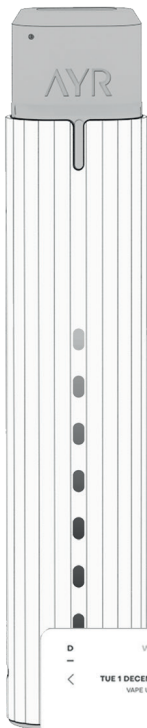
5. Charge the case until the battery is full, approx 1-2 hours (Refer to page 7 to check battery levels).



6. Once the case is charged you can use your vaporiser. Initially you may experience several dry vapes if you are using a new tip. If you don't get any vapour then reinsert into the case for a 'top-up' fill.

7. For full functionality, connect your vaporiser and case to the AYR app by following the instructions on page 8.

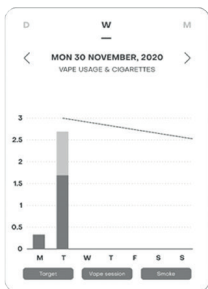
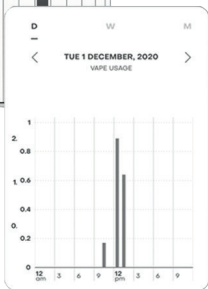
Getting to know your device



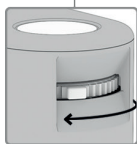
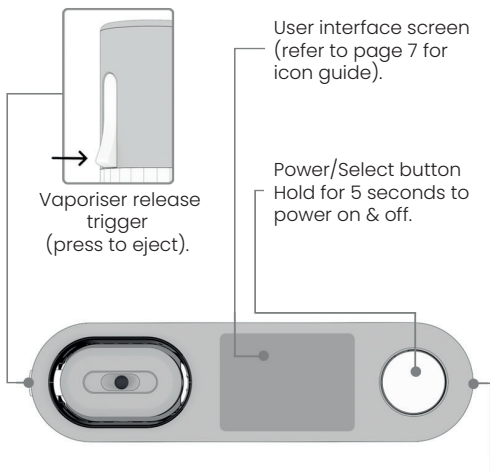
Glow down is one of the innovative features you will experience while using your AYR device. It is intended to give you greater control and feedback on your usage levels.

The lights on your vaporiser indicate what is called a session. A session is the vaping equivalent to a cigarette. As you vape the lights will turn off one by one until you have completed your session. Sessions reset automatically & you can track your progress using the app (shown below).

The default session length is 25 seconds of 'vape time' which is equivalent to 6-10 draws for an average cigarette user. The session length can be adjusted in the app to personal preference.



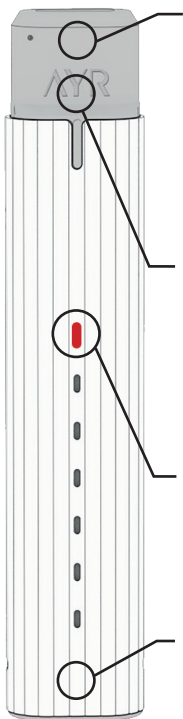
Getting to know your device



Push to the left
or right to scroll
through the
icons.



Press the
Power/ Select
button to enter
the settings
option.



The maximum time your vaporiser will produce vapour is 7 seconds per puff.

Never try and refill your tip manually. It will stop working and void your warranty.

AYR refillable tips last significantly longer than typical disposable pods, approx 3000 puffs. It can take up to 5 puffs to get vapour when starting a fresh tip, performance will continue improving over time.

A red light on your vaporiser indicates it has less than 25% battery remaining. If shown, return to the case for recharging.

The operating temperature range of your device is 5-45C. Keep this in mind if it is a hot or cold day and your device is not filling.

Icon guide



Home screen

Indicates how many sessions you have vaped since docking.



Outer circle

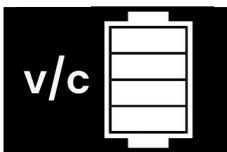
Indicates filling or data transfer, rotating in both cases, do not remove the vape or move the case while this is happening



Capsule

Indicates the amount of liquid left in the bottle.

High/Medium/Low/Empty



Battery

Indicates the battery level in the case in 25% increments. A battery V indicates vape battery, C the case battery

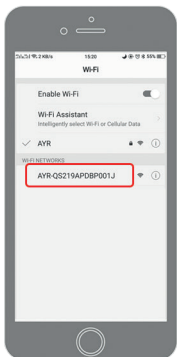


Device settings

Select to find out your devices serial number, software version and perform a hardware reset (page 17).

AYR sometimes update features & icons, if you see something you do not recognise check on:
<https://www.vapeayr.com/support>

Wi-Fi dock setup



AYR has been designed to work on both iOS and Android. AYR provide software updates to improve & add features, provided the dock is connected.

1. Turn off mobile data on your phone (Android only). You will need a Wi-Fi internet connection for this setup.

2. Enable Wi-Fi and connect to the network labelled "AYR serial number". **Example: AYR-QS219CDDBP000D.**



3. Once connected open your default browser and type **dock.vapeayr.local** into the search bar, or use the QR code below. This may take a few minutes.

4. If asked to connect to an unsecured network click yes. You may also need to go to advanced settings to continue. Refer to troubleshooting if you are having any issues.

5. The AYR web page will now guide you through the next steps shown in App setup (page 9). Once the dock is connected the light will stop flashing & remain on (white).

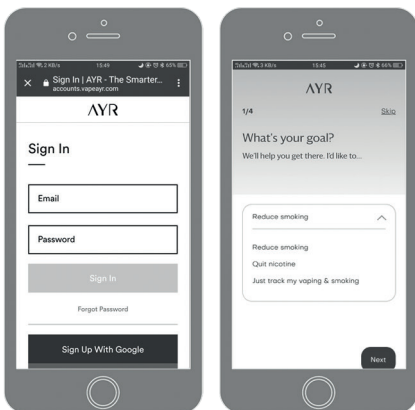


App setup

1. You will be prompted to set up an account with AYR. Alternatively go to: **app.vapeayr.com** or use the QR code below. Please do this if you wish to track your usage and utilize the full functionality of the device.

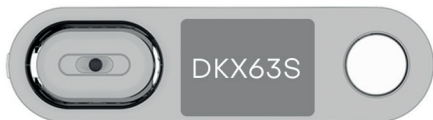
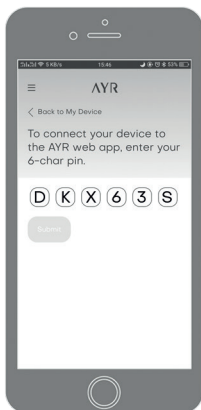
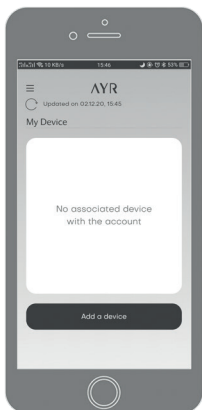


2. Once it is set up you will be directed to the homepage, "My Dashboard". Here you can see your progress and check your targets. For more info see page 11.



3. Add this page to your phone's home screen by clicking the menu in the top right-hand corner (this could vary between browsers) and scrolling down to 'add to home screen'. This adds an icon to your phones home screen, just like a normal app (see page 18).

5. Under the device menu, in the top left corner, select 'Devices' then 'add a device' and type in the 6-digit code shown on the screen of your case. Once this is completed you can rename the device, if you wish.



The AYR app

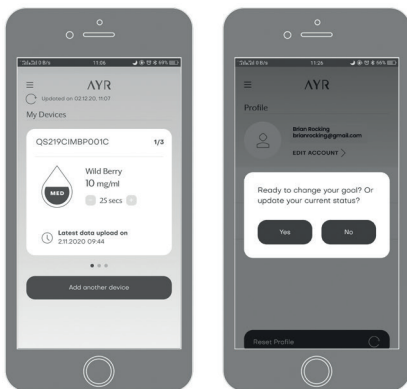
1. The app allows you to track your usage and set targets if you wish to reduce your nicotine intake. If you have not saved the app to your homepage (page 18), go to: **app.vapeayr.com**.
2. Upon opening the app, you will see 'My Dashboard'. The dashboard will show how many 'Sessions' (actual cigarettes and vaping equivalent) you have consumed. You can add actual cigarettes by selecting the 'I had a cigarette' button.



3. Your daily usage will be plotted on a graph under 'see progress'. You can view this as daily, weekly, or monthly and toggle to see any combination of target, vaping, or smoking.
4. The next option in the main menu is 'Device'. This will show the flavour, strength and level of liquid.

5. You can also adjust your “session” time with the (+) and (-). Based on vaping data the average user would generally use 25 second draw for 20mg/ml and 50 seconds for 10mg/ml if trying to emulate similar nicotine intake to a cigarette.

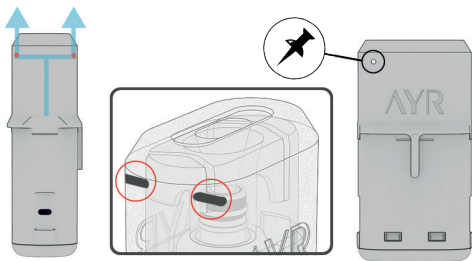
6. You can also add multiple devices if you wish. If you have multiple devices simply swipe left and right between them on the ‘My Devices’ menu.





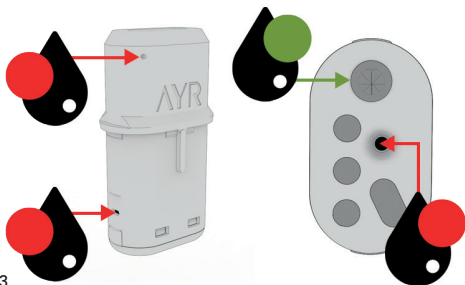
7. The final option in the main menu is ‘Profile’. You can edit your name and password by selecting ‘edit account’. You can also adjust your goal by clicking “Reset Profile”. This will take you through the same sequence of questions about your goal, target date, motivation. You can skip through any of these if you wish.

Looking after your device

AYR is a self-refilling vaporiser. To ensure optimum performance the tip must be able to 'breathe'. If the 2 breathe holes (at the top of the tip) become blocked you will notice your tip performance degrade. We recommend cleaning out the holes every 2 weeks. You can use a small pin to push the debris into the tip, this will not get into the liquid you are vaping.



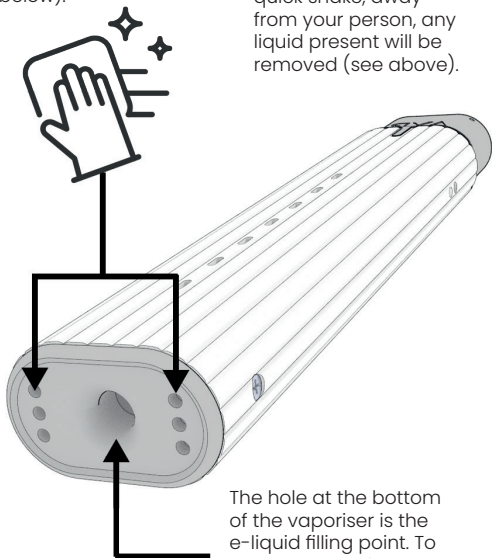
-  If you notice any liquid coming out the tip from a location labelled green, wipe the tip with a tissue and continue using it.
-  If you notice any liquid coming out of the tip from a location labelled red, stop using the tip immediately and replace it.



The contacts on the bottom of the vaporiser connect it electronically to the case when you fill and charge your device. If they become dirty this can disrupt the connection. We recommend wiping them with a clean lint free cloth every couple of weeks (See below).



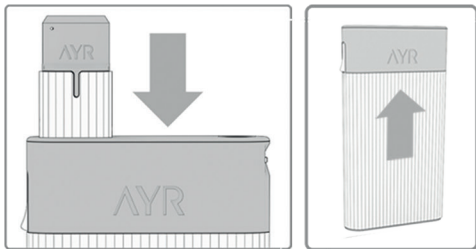
Due to the extended lifetime of the tip compared to disposable devices. It is possible for some liquid to build up in the tip. If noticed, simply give the vaporiser a quick shake, away from your person, any liquid present will be removed (see above).



The hole at the bottom of the vaporiser is the e-liquid filling point. To ensure proper functionality regularly clean with a lint free cloth.

Looking after your device

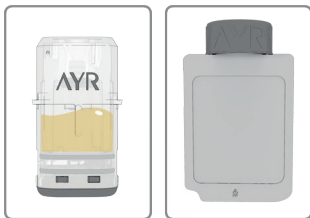
Travel advice



When flying with the device, ensure the tip & vape are inserted into the case. Keep the case in an upright position (see above).

When flying, avoid taking loose filled tips (not in vaporiser).

Keep any spare bottles with the child proof cap screwed on.



Bottle notes

Any liquid present on the top of bottle should be wiped off before insertion into the case.

Do not squeeze the bottle, especially once the child proof cap has been removed.



When is it time to change your tip?

If the flavour becomes tainted this indicates it is time to change your tip. We recommend that you change the tip approximately every three bottles of liquid.

What should I do if I notice liquid on the outside of the tip?

Refer to page 13, looking after my device.

What should I do if I notice liquid on the outside of the vaporiser?

Wipe away all residue liquid with a tissue or absorbent cloth. We recommend you wash your skin if you come into contact with any e-liquid.

What should I do if I notice liquid in my dock?

Thoroughly clean all the liquid with an absorbent cloth, check the vaporiser, bottle and case for any liquid residue and wipe clean. If there is liquid around the bottom of the vaporiser it may need replacing. Contact **support@vapeayr.com**.

Troubleshooting



Why are the lights on my vaporiser flashing?

The vaporiser has been unable to detect the tip. Remove and re-insert the tip. If the issue persists insert the vaporiser and tip into the case, then turn it off and on. If this does not resolve the issue, replace the tip.



Why are individual lights flashing up & down the vaporiser?

Your vaporiser is undergoing a software update. Put it back in the case for 10 minutes.



Why won't my device fill?

The device will not fill if it is too hot ($>35^{\circ}\text{C}$). The case has to be stationary & upright to fill. If the tip has not been recognized the device will not fill, see above.

Why is the dock light flashing?

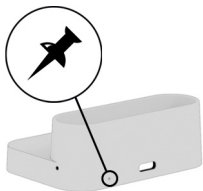
This is due to the dock not being connected to Wi-Fi. See Wi-Fi dock setup and follow the instructions.



Why is there a red light on my dock?

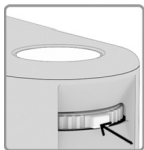
This is due to the dock being associated with a Wi-Fi network, but not connected to it. Reset the dock (page 17), and run through the **WiFi Dock setup** again (page 8).

Troubleshooting



How do I factory reset my dock? (Ensure the dock is on during this process).

Insert a small pin into the hole in the back of the dock, as shown to the left, for 5 seconds to reset the dock. The white light will flash if the dock is reset.



How do I factory reset my case? (Ensure the PV is in the case during this process).

On the case screen menu scroll down to the settings icon and select. Scroll down again to the RESET icon and select, the reset icon will flash, immediately push the toggle on the side of the case inwards. The screen will now display the power icon and the case will be reset. This will take you back to the main menu. Insert the case into the dock and you will see the 6-digit code required to associate the case to the app.

Why does it keep going back to the start screen when I try to log into my Wi-Fi?

If you are inputting an incorrect password for your Wi-Fi it will take you back to the main screen.

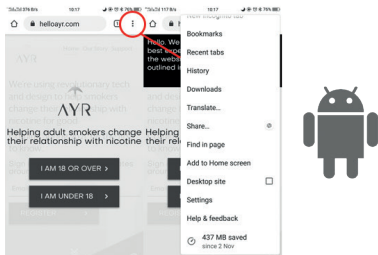
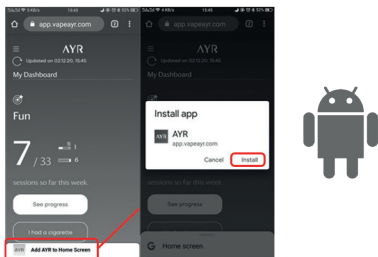
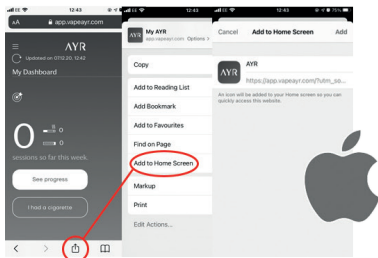


Why isn't the bottle indicator showing on the screen?

This is usually due to the bottle not being inserted properly, try removing and reinserting.

How do I add the web page to my home screen?

Click on the menu in the top right corner of the browser and scroll down to 'Add to Home screen'.



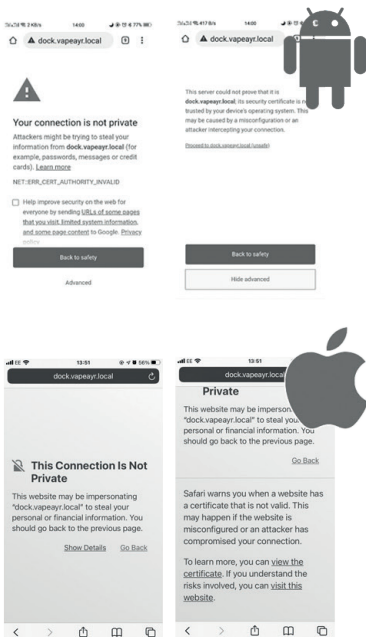
Troubleshooting

I cannot get into the web page to connect my device.

Every phone and browser has different settings to do this. Usually it will ask if you want to connect to an unsecured network, make sure to click yes. Sometimes you will have to go to advanced settings as below and click proceed to:

dock.vapeayr.local

(The webpage is safe, but your browser might not recognize it.)



THIS PRODUCT CONTAINS NICOTINE WHICH IS A HIGHLY ADDICTIVE SUBSTANCE. ONLY RECOMMENDED FOR SMOKERS. THIS PRODUCT MAY BE HAZARDOUS TO HEALTH. KEEP OUT THE REACH OF CHILDREN & ANIMALS. KEEP AWAY FROM WATER. IF ON SKIN WASH WITH SOAP AND WATER. IF SWALLOWED RINSE MOUTH. CALL A POISON CENTRE OR DOCTOR IF YOU FEEL UNWELL.

THIS PRODUCT IS NOT SUITABLE FOR USE BY:

- Persons under the age of 18
- Persons who are allergic/sensitive to nicotine and any other listed ingredients.
- Pregnant or breastfeeding women.
- Persons who should avoid using tobacco or nicotine products for medical reasons.
- Persons with an unstable heart condition, severe hypertension or diabetes.

IMPORTANT SAFETY INFORMATION

Immediately stop using this product and seek medical advice if you experience any of the following: Development of an irregular heartbeat; allergic reaction such as rash, itching or swelling of the tongue, mouth or throat; feeling faint; nausea; headache; or any other unusual or adverse effect.

Electrical and electronic goods should not be disposed of as part of regular household waste, but should be separately collected for recovery and recycling.

Hereby, AYR Limited declares that the radio equipment type 'AYR docking module' is in compliance with Directive 2014/53/EU as well as Radio Equipment Regulations 2017(S.I. 2017/1206).

The full text of the EU declaration of conformity is available at the following internet address:

www.vapeayr.com

Frequency Range - 2.4GHz, ISM band, channels 1 to 13. Tx Power - 13.5 to 16.3 dBm typical.

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